

nora[®] TRAIN THE TRAINER PROGRAM

What the Program Offers

Train the Trainer provides senior environmental service (EVS) management the education and materials necessary to efficiently and efficaciously maintain nora[®] flooring systems. Our goal is to achieve expectations while keeping aligned with organizational budget goals.

The program will indoctrinate mentor and trainers with competencies that will enable them to effectively facilitate knowledge acquisition, application, and needed skills to provide support and training to the employees in their department.

The program helps customize your maintenance protocols for space specific applications. When completed, the program will provide materials and methodologies to educate new staff members in a comprehensive training regimen.

NOTE: All trainers who successfully complete this course will receive a nora[®] Train the Trainer Certificate.

Estimated training time is 4-6 hours depending on organization needs



Program Outline

Part 1: General knowledge about cleaning and nora flooring

1. All about nora rubber flooring – how we make nora floors, and where it comes from
2. HCAHPS and improving your facility reputation for excellence
3. How cleaning products work – the basic chemistry
4. The benefits of using nora rubber flooring in your facility and how our product can make your job easier
5. Infection control
6. Mopping vs. auto scrubbing
7. How to achieve better cleaning with your existing machines and mopping system

Part 2:

1. norament[®] or noraplan[®] – how to identify what floor you have
2. Fundamentals of cleaning – scalable cleaning protocols
3. Stain removal – tools that can help
4. nora pro clean[®] system and nora[®] Pads
5. Benefits of steam cleaning

Part 3: Customize area cleaning for department application

1. Surgical suite and procedure rooms
2. Emergency departments
3. Imaging rooms - CT/ MRI and LINACC's
4. NICU/ ICU/ PICU
5. Common areas and corridors
6. Patient rooms
7. Rehabilitation areas
8. Labs, histology, pathology and more
9. Pharmacies USP 797 & 800 compliant
10. Dialysis, Chemo and other treatment areas

Part 4: Practical test on course instruction

Cost and Registration

There is a \$150 registration fee per attendee, which will be refunded upon completion of training. If a registered attendee cannot attend the training, you may send a substitute. Refunds will not be provided if you cannot fill the space.

Note: On-site training seminar is available to large facilities. Contact the Maintenance Specialist for more details.

Airfare costs and flight arrangements are the responsibility of the attendee. nora will pay for the following expenses:

- Transportation to and from the airport, hotel and nora Maintenance Academy
- 1 night hotel stay
- Lunch (1) and dinner that evening

Take your maintenance team to the next level. Contact your local nora® Representative, or Diane Harty at 800-336-5096 x505 or diane.harty@nora.com to register for an upcoming class.

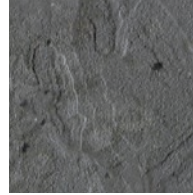
nora systems, Inc.

9 Northeastern Blvd.
Salem, NH 03079
Toll free: 800-332-NORA
Phone: (603) 894-1021
Fax: (603) 894-6615
E-mail: info-us@nora.com
www.nora.com/us

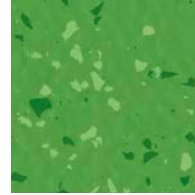
Flooring Selection

norament®

norament® arago



norament® grano



norament® round



noraplan®

noraplan
environcare™



noraplan® lona



noraplan® valua

